



Weather-Ready Nation

National Oceanic and Atmospheric Administration



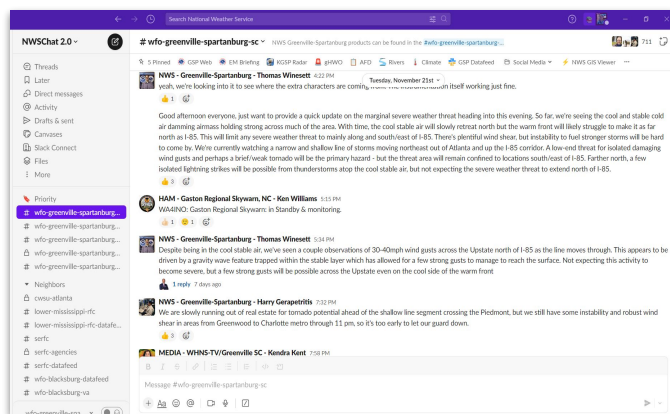
National Weather Service Chat (NWSChat 2.0)

What is NWSChat 2.0?

NWSChat 2.0 brings you virtually into National Weather Service (NWS) operations powered by Slack, as a real-time instant messaging program. This allows your local NWS office to communicate weather and flood information with key partners during incidents. It's an important situational awareness tool, leveraged by all members of the Integrated Warning Team: emergency management, news media and the NWS.

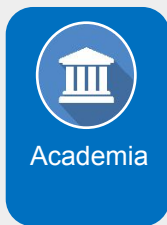
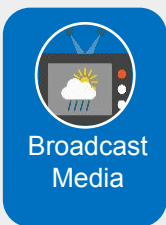
Who can use NWSChat 2.0?

- ✓ Members of the **emergency management community** including public safety officials from federal, state, tribal or local governments.
- ✓ Safety and emergency personnel from **universities or other large-population entities**.
- ✓ Members of the **news media** can relay weather information such as flood watches, advisories, and warnings to a significant part of the population served by an NWS office.
- ✓ **Government partners** of a NWS office including (but not limited to) the FAA, DHS, USGS, military and water and land management officials.



Why use NWSChat 2.0?

- ✓ NWSChat allows you to **ask questions and seek clarification** from the meteorologists who make decisions on watches, warnings, and advisories.
- ✓ Pictures and videos can be **uploaded and shared in real-time** with NWS forecasters.
- ✓ NWS products and storm reports can be displayed to **maintain situational awareness**.
- ✓ Information shared can be shared across the Integrated Warning Team and used by emergency managers to **better communicate hazards to their communities**.



NWS Albany, NY



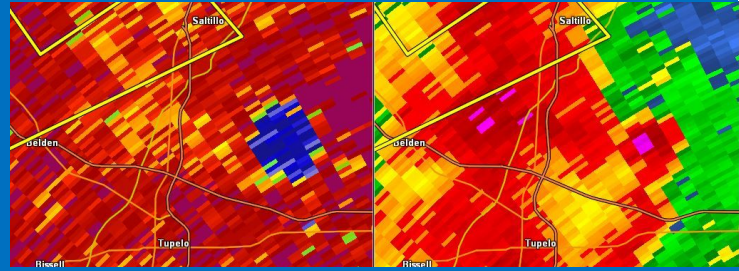
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How do I sign up?

1. Go to:
<https://partnerservices.nws.noaa.gov/registration/>
2. Select Partner Registration
3. Enter your personal information
4. Confirm your email with verification code
5. Check your email for a welcome email from Slack

How do I access Slack?

- ✓ Navigate to nwschatwx.slack.com
- ✓ Sign in with email and password
- ✓ *Slack is mobile!* Download the app on your desktop *or mobile device to have access in the field!*

Learn how to use NWSChat 2.0

Listed below are a few training resources, outlining how to use the new NWSChat 2.0 on Slack. We HIGHLY recommend viewing the training before diving into NWSChat 2.0 with NWS staff.



Slack Videos

[Review the slack videos.](#) Total watch time is ~35 minutes.

(<https://nwschatws.slack.com/archives/C04MXCJ6AP7/p1684444592179229>)



Slack FAQ

[Use this link](#) for any frequently asked questions.

(<https://nwschatws.slack.com/archives/C04MXCJ6AP7/p1677190074645069>)



Check with the local NWS office for any live training opportunities.



Get support on the Slack channel [#help-slack-partners](#). Additional resources can be found on this channel.



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