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Service Change Notice 22-50
National Weather Service Headquarters Silver Spring MD
100 PM EDT Mon Jun 6 2022

To: Subscribers:
 -NOAA Weather Wire Service
 -Emergency Managers Weather Information Network
 -NOAAPort
 Other NWS Partners, Users and Employees

From: Michael Mercer
 ESSD Chief, Alaska Region Headquarters

Subject: Changes to the Alaska Weather Information Line Phone Number:
Effective on or after August 5, 2022

On or after August 5, 2022, the National Weather Service Alaska Region will perform an upgrade to the Alaska Weather Information Line (AWIL), resulting in a single toll-free phone number for the entire state of Alaska. After this upgrade, AWIL will utilize more modern and stable equipment, which should result in fewer interruptions to the public in the future.

This upgrade will impact the current AWIL phone numbers:

(907) 266-5145 (Anchorage)
(907) 458-3745 (Fairbanks)
(907) 790-6850 (Juneau)
1-800-472-0391

These numbers will be replaced with a new single toll-free number for the Alaska Weather Information Line statewide: 1-855-937-4977.

Alaska Weather Information Line recordings and an updated brochure will also be available online at weather.gov/arh/awil.

To phase in this change, here is a summary of when changes will occur:

- Starting June 6, 2022: AWIL information will be available from all phone numbers above.
- Starting July 6, 2022: AWIL information will only be available from 1-855-937-4977. A recorded announcement on the current phone numbers will direct users to the new number.
- Starting on or after August 5, 2022: Old AWIL numbers will be disconnected and 1-855-937-4977 will become the single source for the AWIL.

After this change, users will not automatically be forwarded to the new number, the public is requested to update their contact information to reflect the new phone number by August 5, 2022.

As part of this change, the following information will also be removed from the Alaska Weather Information Line and replaced with the following internet-based resources:

- Juneau Climate Data. Available at:
<https://www.weather.gov/arh/climate?wfo=ajk>
- Anchorage Climate Data. Available at:
<https://www.weather.gov/arh/climate?wfo=afc>
- Bethel Tide information. Available at:
<https://tidesandcurrents.noaa.gov/noaatidepredictions.html?id=9466477&legacy=1>
- Statements and Warnings: Available at:
<https://alerts.weather.gov/cap/ak.php?x=1>

Information from the Alaska Weather Information Line is also available through NOAA Weather Radio broadcasts or <http://weather.gov/arh/awil>.

For any questions or concerns, please contact:

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National Service Change Notices are online at:

<https://www.weather.gov/notification/>

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